

ABOUT MTCP

The Malaysian Technical Cooperation Programme (MTCP) was initiated at the 1st Commonwealth Heads of Government Regional Meeting (CHOGRM) for Asia Pacific Region held in Sydney on February 1978. It was officially launched on 7th September 1980 at the 2nd CHOGRM in New Delhi, India, to signify Malaysia's commitment to South-South Cooperation, in particular Technical Cooperation among Developing Countries (TCDC).

The MTCP emphasises the development of human resources through the provision of training in various areas which is essential for a country's development. These areas include public administration, good governance, health services, education, sustainable development, agriculture, trade and investment, ICT and banking. As of 31st December 2019, 34,415 participants from 144 recipient countries have benefited from the various programmes offered under the MTCP.

For more information at MTCP website:

https://mtcpcoms.kln.gov.my/mtcpcoms/online/about_mtcp

Objectives of MTCP:

- To share development experience with other countries;
- To strengthen bilateral relations between Malaysia and other developing countries;
- To promote South-South Cooperation (SSC);
- To promote technical cooperation among developing countries (TCDC).

Course Schedule

This 7 days course is scheduled for 3 – 9 August 2020. The closing date for application is **2 June 2020**. Places are limited, so please apply early.

Note:

The selection of Successful candidates will be done by a Selection Committee normally 4-6 weeks prior to the commencement of the course. If the applicant has submitted a completed, properly endorsed MTCP application form via the proper diplomatic channel and did not receive any feedback 4 weeks prior to the commencement of the course, please assume that the applicant was not selected by the Selection Committee to participate in the course or please consult us.

Address :

The Director, The Royal Malaysian Customs Academy (AKMAL), P.O. Box 160, Bukit Baru, Hang Tuah Jaya, 75730 Melaka, Malaysia.

Fax/Tel :+606-231 7762 (Fax) & 233-1119 (Direct Line)

The Background of Royal Malaysian Customs Academy (AKMAL)

Established in 1956, AKMAL is a very important wing of the Royal Malaysian Customs Department (RMCD) in providing invaluable training and capacity building to the RMCD. Being one of the seven recognized World Customs Organization (WCO) Regional Training Centres (RTCs) in the Asia Pacific region, AKMAL also provides training to international customs administrations as part of the commitment as an RTC. Since AKMAL opened the training facilities to international customs administrations in 2003, AKMAL has to date, trained more than a thousand international participants from all over the world.

AKMAL's vision is to be a world class training centre and developing human resource through quality training as a mission. With one main campus and five regional campuses throughout the country, AKMAL is more than capable of achieving the vision, mission and indirectly contributing to the nation's revenue through trained customs personnel produced by AKMAL.

For more information, please visit our website:

AKMAL : www.akmal.gov.my

RMCD : www.customs.gov.my

APPLICATION AND ENQUIRIES

Applications should be made using the prescribed MTCP forms available through https://mtcpcoms.kln.gov.my/mtcpcoms/online/list_course. MTCP application forms can also be obtained from the nearest Malaysian Embassy / High Commission in recipient countries. Submitted application forms must be accompanied by the applicant's

- Copy of Passport (all pages & coloured)
- Passport sized photo (3.5cm x 5cm) (White background)
- Medical Report

All application forms must be duly completed and endorsed by the Ministry of Foreign Affairs of their respective countries should be submitted only through the diplomatic channel via Embassy/High Commission of Malaysia in the respective countries.

Successful candidates will be duly notified by AKMAL, one (1) month before the commencement of the course.

Incomplete and/or unendorsed forms will not be processed.

Coordinators :

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Ahmad Zulkifli Bin Mohammad (Mr), Assistant Director of Customs, Department of External Studies Department, AKMAL, Tel: +606 233 1118; Mob.+6012 602 6549, ahmadzul.mohd@customs.gov.my alternative ahmadzulkifli88@gmail.com,

Mohd Mazhairulnizam Bin Mohd Amin (Mr), Assistant Director of Customs, Department of External Studies Department, AKMAL, Tel: +606 233 1052; Mob.+6017 719 5719, mazhairul.amin@customs.gov.my



MTCP: International Course for Senior Officers of Customs on e-Commerce 3 – 9 August 2020



**ROYAL MALAYSIAN
CUSTOMS ACADEMY (AKMAL)
P.O. BOX 160, 75730, MELAKA,
MALAYSIA**

**MS ISO 9001:2015 – Provision of Customs
Training Services**

AKMAL
WCO Regional Training Centre
for Asia Pacific



Objectives:

- appreciate Malaysia's experience in achieving its vision
- benchmark the Royal Malaysian Customs' experience in the collection of revenue, promotion of trade/industrialization, enforcement of relevant legislation and secure the supply chain security
- discover the WCO CLiKC modules as a component to effective training
- enhance knowledge on cross-border E-Commerce, in particular, Business-to-Consumer (B2C) and Consumer-to-Consumer (C2C) transactions
- discover the benefits and challenges of e-commerce
- study the main drivers of E-Commerce, examine existing business models, consider current and likely future trends, deliberate key principles supporting facilitation and controls, collate best practices, and find scalable solutions
- discuss the challenges to Customs, other relevant government agencies and private sector stakeholders in terms of ensuring rapid release and clearance while managing safety and security risks, efficient revenue collection and statistical analysis including traditional challenges such as illicit trade, illicit financial flows, intellectual property rights infringement, counterfeit, piracy, and commercial fraud continue to exist.
- share experiences with other customs administrations on the subject matter

Course Contents:

- WCO CLiKC modules related to customs control
- Group dynamics
- Malaysia: History, Culture, Economy, Social and Political
- MTCP: Malaysian experience in developing human capital
- To enable participants with an in-depth understanding of the still-emerging field of E-Commerce and a comprehensive understanding of the E-Commerce landscape, current and emerging business models, and the technology and infrastructure underpinnings of the business. The participants will gain an understanding of the importance of security, privacy, and ethical issues as they relate to E-Commerce.
- Presentation of Country and Attachment / Comparative reports

Course Methodology:

- This is an interactive course that will provide participants with the opportunity to freely exchange ideas, knowledge, and experiences with the other fellow participants and facilitators/resource persons/experts. These will be achieved through lectures, individual presentation, group discussion, questions & answers session and field visits.
- The use of the WCO CLiKC modules as a supplement.
- The course will be conducted in English.

Target Group, Qualification & Application Procedures:

The preferred international candidates (sponsored under the MTCP):

- Senior or Mid-level Management Customs Officers who are heading an office or a station or a division or Customs Trainers from listed in the Malaysian Technical Cooperation Program (MTCP) recipients list, age between 26 - 50 years and had never participated in any MTCP programme;
- Certified medically fit, proficient in English and possess, preferably a tertiary education, with at least 5 years of working experience in customs matters relevant to the course
- The application must be made using the specified MTCP application form, completely filled and endorsed by the National Contact Point (if specified or the Office of the Ministry of Foreign / External Affairs) and submit via the Office of Foreign / International Affairs (National Focal Point) of the country.

Country Paper (written and oral presentation):

- **Guidelines:** Each selected / invited participant has to prepare a case study on the subject matter related to the course, from own country's experience. It should not be regarded as an evaluation of the practice by the participating administration; it should stress on the sharing of information and good practices.
- **Objective:** To provide an opportunity for participants to exchange and share knowledge and experience related to the course contents.
- **Subject Area:** The subject area should reflect the experience, prospects and challenges encountered in the planning and the implementation of the policies related to the subject matter from the individual participating administration.

Length of Report:

- 1 page on country / administration general information and background
- 5 – 7 pages exploring the subject matter from the country's perspective including the good practices, prospects and challenges
- 1 page of conclusion on expectation and future plan of action (POA) upon completion of the course.

Special Instructions:

- Selected participants must submit the completed Country Paper to the Course Coordinator at least 1 week before the course; it is a pre-requisite to the issuance of the air-tickets
- The Paper should be typed-written, font 12-Arial in a Windows compatible programme and send by e-mail or fax
- The participant will be required to make a 15-minutes in-class presentation based on the submitted paper using PowerPoint and be prepared for Q & A and discussion right after the presentation.

FELLOWSHIP / SCHOLARSHIP

Participants will receive support from the Governments of Malaysia including:

Accommodation and Meals

Accommodation

Participants will be accommodated at nearby hotel (or at the hostel within the vicinity of the training institute). Participants are strictly not allowed to bring any family members during the course.

Meals

Meals will be provided throughout the duration of the course.

Air Fares

A return flight ticket from the capital city of the recipient country to Kuala Lumpur on economy class is provided for participants.

Course Fees

All course fees are borne by the Government of Malaysia.

Attire

Participants are to dress in formal or office attire throughout class sessions as well as during official visits to Government Ministries/Agencies.

Medical and Dental Treatment

Medical treatments are provided at government hospitals / clinics only and the expenses will be borne by the Government of Malaysia under the MTCP. In case of an emergency, participants are eligible to be admitted to government hospitals / clinics. Dental treatments are restricted to extraction and filling only.

Visa And Vaccination

All participants must enter Malaysia with Visa With Reference (VWR). Participants selected for the programme will receive a copy of the letter of approval from AKMAL. With the copy of the approval letter, the participant must obtain the VWR stamping from the nearest Malaysian mission. Wherever applicable, participants are advised to arrange on their own, any necessary vaccination prior to travel to Malaysia. Participants from certain countries are required to take a mandatory vaccination for Yellow Fever at least 10 days prior to their departure to Malaysia. Yellow Fever certificate is required to be produced upon landing in Malaysia. Please refer to the MTCP website for further details.

<https://mtcpcoms.kln.gov.my/mtcpcoms/online/applicationGuide>

